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Holland, MI 49424 (*)

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PROFESSIONAL OVERVIEW

- Dedicated and innovative curriculum and training specialist with over 17 years of expertise in educating diverse learners.
- Accomplished educator with a Master's degree in Educational Technology from Michigan State University and a Bachelor's degree in Information and Computer Science from the Philippines.
- Passionate about seamlessly integrating educational technology, designing effective learning experiences, and delivering dynamic, engaging instruction
- Certified customer service specialist and lead career coach, driven to empower individuals in achieving their career aspirations while upholding unwavering ethical principles and fostering a collaborative learning environment.
- Recognized for creative and critical thinking, leadership, and the ability to provide topnotch customer service while delivering meaningful educational experiences.

SUMMARY OF SKILLS

Teaching and Training

- Develop and customize corporate and workforce training programs
- Design curricula and lessons for online, in-person, and hybrid learning
- Adapt instructional strategies to diverse learning needs
- Teach office applications, technology, employability skills, workforce development, and medical records management
- Conduct professional development on web conferencing, AI tools, digital literacy, and interactive learning
- Train career coaches to support adult learners in workforce transitions

Technology and Digital Skills

- Design and manage Learning Management Systems (LMS)
- Evaluate, test, and integrate relevant and sustainable AI tools to enhance teaching and learning
- Create multimedia content, graphics, and promotional materials
- Stay current on educational technologies and trends
- Use Microsoft Office Suite for instructional and administrative tasks
- Manage school websites and social media platforms

Career Coaching and Workforce Readiness

- Guide and facilitate adult learners in career transition and exploration, and workforce adaptability
- Provide training on employability skills and career path alignment
- Offer career workshops on self-assessment, goal setting, building professional brand, creative & critical thinking

Communication and Collaboration

- Develop engaging presentations and training materials
- Set clear learning objectives and translate complex concepts into real-world applications
- Work collaboratively with colleagues to achieve instructional goals
- Build strong relationships with students, staff, and business partners

Leadership and Administration

- Evaluate and recommend instructional materials and technology
- Lead curriculum planning, faculty management, and student engagement
- Reflect on needs assessments and performance evaluations to identify areas for improvement
- Manage multiple projects efficiently and mentor staff to meet department goals
- Initiated and currently lead a service that assists highly skilled immigrants in preparing foreign academic credentials for U.S. evaluation, ensuring alignment with the education system to facilitate further education, professional certification, and career opportunities.



MARIA (KIT) FISHELL

Instructional Technology Specialist | Career Coach Curriculum Developer | Adult Learning Educator kitfishell@gmail.com 🔳

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"This high level of competence makes Maria a valuable resource when planning our programs and services at M-TEC. Student feedback consistently ranks Maria in the excellent category for her classes and workshops that she teaches. We value her professionalism and dedication to her job."

Ralph Swanson, Retired
Director, OAISD M-TEC

"I often brainstorm with Maria, because I know that she will find ways to increase both the efficiency and the effectiveness of a training solution by incorporating technology wherever possible and desirable. She is a pleasure to work with, as she is an excellent listener, thinker, and collaborator. She follows through on commitments and goes above and beyond any request. I continue to be impressed, even after many years."

Patrice Ostradick, Retired
Performance Improvement
Consultant, OAISD M-TEC

"I have seen many examples of her talent in a leadership role as an instructor and have been impressed by her diligence. Besides being a pleasure to work with, Kit is a take-charge person who is able to present very creative ideas & communicate the benefits to her students. Kit has been very instrumental in curriculum development and the management of our M-TEC website where she demonstrates extraordinary skill in its design and function."

Joni Rosema, Retired
Career Services Coordinator
OAISD M-TEC

EDUCATION

Educational Technology, Master of Arts | 2010 – 2013 College of Education, Michigan State University, Michigan Cumulative GPA: 4.0

Info and Computer Science, Bachelor of Science | 1989 - 1993 University of the Cordilleras, Philippines "CUM LAUDE"

Academic Achievements:

- International Honour Society, MSU Chapter Member
- Ten Outstanding Students of the Philippines, Finalist

WORK EXPERIENCE

Training and Curriculum Specialist | Lead Career Coach

OAISD Thompson M-TEC | 2002 - Present Holland, Michigan

Mortgage Loan Delivery Specialist

Old Kent Mortgage Corporation | 1999 - 2000 Grand Rapids, Michigan

College Instructor | IT Program Chairman

Systems Technology Institute, Philippines | 1997 - 1998

College Instructor | Officer-in-Charge, Computer Science Dept.

University of the Cordilleras, Philippines | 1992 - 1997

CERTIFICATIONS

- Microsoft Office Specialist (MOS) MASTER in Access, PowerPoint, Word, Excel, and Outlook
- MS Office Master Instructor
- Certified In-Person and Online Facilitator, True Colors
- Global Standard IC3 Authorized Educator
- Certification, IC₃ Authorized Instructor
- Certified Customer Service Specialist (CSS)

Authorized Certification Test Administrator:

- Certiport, Electronic Technicians Association (ETA)
- Pearson Vue (PV) including online GED Testing
- Kryterion, and HiSET Testing